



NORTHWEST
ASSISTANCE
MINISTRIES



Neighbors Helping Neighbors

Annual Report

Oct. 1, 2005 - Sept. 30, 2006

*Striving to meet
basic human needs through
Neighbors Helping Neighbors*

15555 Kuykendahl Road
Houston, Texas 77090-3651
281-885-4555
FAX 281-583-5621

Email: nam@namonline.org
Website: www.namonline.org

From the President & CEO

NAM has experienced a number of changes over the past year, which mirrors the fact that the way a nonprofit agency operates is changing. Adapting to change has always been challenging and important to success. To meet those challenges, nonprofits must operate efficiently, effectively and ethically. They must also have infrastructure and accountability systems in place in order to survive.



Donors and volunteers have many options when deciding where to place their time, talent and financial resources. They want to know that their contributions will be put to good use and make a difference. They are looking for fiscal responsibility and transparency of operation. To meet that expectation, nonprofits must assess the community's needs, devise programs to meet those needs, and acquire the equipment and personnel necessary to implement those programs. Just as individuals need cash for day to day expenses, a rainy day fund and savings for retirement, nonprofits must understand the importance of operating capital, the opportunities afforded through cash reserves, the necessity for long term maintenance and the critical importance of anticipating future growth and changes.

Nonprofits need to develop a strategy for future operations. They must have trained staff

to operate a safe environment and provide strong fiscal management. The reports must be readily available so people can see that the agency is making good use of its resources and is working to achieve its mission while addressing the community's needs.

NAM staff and volunteers have worked diligently to fulfill NAM's mission, to be good stewards of the resources we receive, and to meet the community's needs.

Operating a successful nonprofit has become even more important since the federal government is shifting more responsibility for social services to the nonprofit sector and to faith-based organizations in particular.

We certainly saw rapid changes during the Hurricane Katrina/Rita crisis and increased competition for resources. Thanks to the generosity of the community and donations that literally came from across the country, NAM raised over a million dollars in three weeks. Those donations enabled NAM to help over 8,000 hurricane survivors and address the need for a workforce development program and counseling services.

NAM's long-term plan called for creation of those programs, but the critical need for those programs along with the available hurricane relief funding accelerated the process. Since funding for those programs was restricted to hurricane relief, implementing those programs ahead of schedule temporarily created some budgetary issues. We ended the fiscal year with

a budget surplus, but an operating deficit due to the high percentage of funds restricted to hurricane relief. Our staff has made adjustments; we cut costs with no negative impact on services and we are moving forward.

Throughout the hurricane relief effort, we were able to maintain our full array of services to the community without diverting dollars from our regular programs. NAM supporters understand that the organization is available to help in times of crisis because of the ongoing support NAM receives to provide core services, day in and day out.

The hurricane crisis also showed the value of a strong internet presence and the potential technology offers. While we planned to expand our web presence and improve our website over time, however, we accelerated our timetable. We now plan significant changes to our website and the way we use electronic communications to reach our clients, donors, volunteers, staff members, business Community Partners, Service Partner organizations, Covenant Congregations, Executive Board members and Trustees.

Nonprofit organizations, like for-profit businesses, must recognize shifts in the marketplace and make changes to adapt. Nonprofits that do will survive to fulfill their mission into the future.

Sincerely,

Carole Little

Board Chair's Report, 2005-2006

Strategic planning is an ongoing process for an organization NAM's size, and it is a major area of responsibility for the Executive Board. Priorities shift, funding sources change, new needs arise and old needs fade away. As we meet our goals, we set new ones to keep moving forward.

As a board, we work to develop long-range strategies to ensure NAM's future ability to provide services and to respond to changing circumstances. We consider client needs, service capabilities, funding resources and operating efficiencies. While we continue to plan for the future, we also should look at our progress on earlier plans.

Let's look at NAM's 2001-2002 fiscal year. The Board's Strategic Planning Committee developed an Accountability Operational Plan

and a three-year strategic plan that aligned with NAM's mission as well as an annual operational plan. Board members sought to stabilize and improve existing programs and to direct increased funding to current service areas before launching new initiatives. The Board wanted to expand partnerships in health and basic education services such as job training, General Educational Development (GED) and English as a Second Language (ESL). The Board also wanted to develop specific funding sources such as government and private foundations to address rent assistance and prescription drug programs.

How have we done? With the help of NAM's hardworking staff and the community's support, we've implemented most of those strategic plan components.

The 2002 budget totaled \$5.8 million. The budget for the year just ended totaled \$8.7 million. NAM added to its existing programs before starting new initiatives. State and county budget cutbacks forced reductions in classes offered in the Rotary Learning Center. NAM was able build new relationships with the county and the North Harris Montgomery Community College District and re-establish or expand GED, ESL and Adult Basic Literacy classes along with civics classes for students pursuing citizenship. NAM expanded computer training and added language classes.

NAM identified grant funding for rent and other housing-related assistance and established the Shelter and Energy Assistance Program. NAM had identified a need for a workforce development and jobs training program as well as a counseling program. Hurricane relief efforts made it imperative that we begin those programs right away.

Strategic planning is ongoing. As a Board, we will continue to evaluate our service programs in relation to the changing needs of our community. Our programs must align with our mission, meet a basic human need in the community, be appropriately funded and offer high quality service. We are optimistic that NAM can continue as an integrated source for social services.

Sincerely,

Osama Mikhail

EXECUTIVE BOARD 2005-2006

Osama I. Mikhail

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Assistance Program

People often have a wide range of needs when they come to NAM for help. NAM's Assistance Program offers trained volunteer counselors to assess clients' needs and match them with services available within NAM and in Greater Houston.

The Assistance Program offers a variety of social services including food, prescriptions, gasoline vouchers, financial help with rent and utilities, school supplies and clothing, and holiday food and toys.

- The program received more than 28,000 calls for assistance and provided 16,743 people with emergency assistance, counseling, shelter, clothing, transportation, prescriptions, and medical referrals.

- An average of 1,400 families received

emergency assistance each month.

- The Holiday Project in November and December provided 5,495 people with the items necessary for a healthy holiday dinner and food for three to five days, as well as toys and other age-appropriate gifts for more than 3,500 children.

- The Back-to-School Project provided 2,217 children school supplies and clothing.

- The Food Pantry filled more than 11,600 food orders, feeding more than 4,460 households with 14,514 people including 7,282 children.

Satellite offices of Harris County Social Services and the Harris County Hospital District are also located at NAM for the convenience of NAM's clients.



Clients who need assistance begin with an interview, far left. Staff members require an interview because they've found that many clients need more than one NAM service, but often don't know the options available to them. Assistance offers special programs throughout the year. Near left, youngsters color pictures with a volunteer during the Back-to-School Project. Children receive basic school supplies and clothing. Above, a youngster helps a volunteer take groceries to his family's car during the Holiday Project. Families receive enough food for three to five days, plus gifts for the children in December.

The Children's Clinic

The Children's Clinic at NAM offers quality medical care to infants and children through age 18 for families who have Medicaid, Children's Health Insurance Program (CHIP), or who are uninsured.



The Clinic provides a full range of services from preventative care to acute care. An average of 700 children receive services each month.

Physicians, nurses, a medical assistant, a team of support staff and volunteers work together in the clinic. They take into account the child's overall health, nutrition and home environment to involve the entire family in a child's treatment.

The Clinic continues to provide the Reach Out & Read Program which includes a "prescription" to parents to read to their children 20 minutes a day.

The Clinic also gives books to all patients through a donation program supported by the Rotary Club of Willowbrook, the Girl Scouts, Boy Scouts, individuals and businesses.

The Clinic serves as a training facility for the University of Texas Medical School - Houston, as well as health care training programs at other area community colleges and universities.

Each summer, the Children's Clinic conducts a two-week Shot Blitz to provide required immunizations for youngsters preparing for school in the fall. In the summer of 2006, the Shot Blitz provided 1,818 immunizations.

NAM began exploring the possibility of expanding the Clinic to serve medically underserved adult residents in addition to children.

The Children's Clinic offers a comprehensive array of medical services including well child examinations. The staff works to ensure their young patients see the Clinic as their medical home. Above right, a patient sees how a stethoscope works. The Clinic also offers a Shot Blitz each summer, right, to provide youngsters with the immunizations necessary to begin school.



Interfaith Hospitality Network

Guests at NAM's Interfaith Hospitality Network (IHN) represent the growing population of families with children facing homelessness.

Homelessness can come about as a result of any number of unforeseen circumstances.

When the subject of homelessness comes up, most people tend to envision the people who stand on street corners asking for money.

Actually, the typical homeless person in the United States is 9 years old. The typical homeless family in Houston is a 20-year-old single woman with two children under the age of 6.

Families who find themselves alone, facing what seem like insurmountable odds, turn to NAM for help.

IHN provides an opportunity to take time out in a safe environment – time to learn new skills, time to consider new approaches to things, time to regain self-confidence and time to step out again and claim the life that is possible with a community of support.

NAM's Interfaith Hospitality Network:

- Graduated 93 percent of the families who participated in IHN in 2005-2006;

these families obtained employment and permanent housing.

- Empowered these families to return to the community with a plan and a support system that they lacked before.

- Gave shelter to 68 homeless adults and children in area congregations and at NAM through IHN.

- Provided 3,667 total bednights of shelter.

- Collaborated with 18 congregations which provided evening meals, a safe place to sleep and a whole community of support.



NAM's Interfaith Hospitality Network for homeless families provides a safe place where children can draw their hopes and dreams, above. This youngster is also the annual report cover girl where she is displaying the home she hopes to have some day. IHN provides a place where adults can learn new skills, search for employment and work toward acquiring their own apartments. Youngsters can continue with their school work, left, in a stable environment.

Family Violence Center

The hope for a better life and the courage to take the first step must come from within, and NAM's Family Violence Center (FVC) provides the resources to help clients find safe places, and offers support and the services to begin again on new paths.

The FVC offers a 24-hour hotline, bilingual outreach, telephone crisis counseling, emergency shelter, emergency food, clothing, transportation, medical assistance, professional counseling services for battered women and their children, information and referrals for batterers, on-site law enforcement, legal referrals and court accompaniment.

Women who flee abusive homes often leave everything behind to enter a world of financial and emotional upheaval. NAM's multiple social service programs meet their basic needs, while they work through the physical and emotional trauma they have experienced. Caring volunteer Peer Advocates provide support to clients as they recover their strength and self-esteem, and begin the daunting task of moving toward self-reliance.

The FVC continues to offer innovative programming to meet the needs of our clients. For four years, Play Therapy and Art Therapy services have been a part of our support services directed toward children



The FVC's 24-hour hotline number is 281-885-HOPE (4673).

and adolescents. As the needs of our clients continue to grow, support from our community allows the FVC to grow and meet those needs.

In alliance with the Houston Society for the Prevention of Cruelty to Animals (SPCA), the FVC helps assure the safety of all household pets through the PetSafe Program. With a referral from a battered women's shelter or program, the SPCA will keep families' pets, free of charge, while family members at risk seek safe refuge.

Domestic violence cuts across all social, economic and educational lines. It affects all ages, ethnic groups and genders. Domestic violence has been identified as the number one reason for homelessness among women and children.

Community education is an important tool in making our homes safer for all. This year the FVC began offering domestic violence education classes to the community. The classes are six-weeks long and were developed in conjunction with Child Protective Services (CPS). NAM's FVC also offers a speakers' bureau and teen dating seminars.

- The Center added one full-time and four part-time therapists to provide therapeutic counseling services.
- Each month an average of 300 battered women and their children were given support and hope.
- The Youth Education Program worked with more than 6,500 area students during the 2005 - 2006 school year.
- The SPCA's PetSafe Program, initiated by the FVC, continued to provide shelter for companion pets, sheltering approximately 50 pets during the year.



Shelter and Energy Assistance Program

The Shelter and Energy Assistance has two components: one is to prevent homelessness and the other is to assist homeless families in becoming self-sufficient.

The SEA program is funded by federal grants totaling over \$1 million.

Over 1,000 families received assistance this past year.

NAM's Supportive Housing Program, funded by the U.S. Department of Housing and Urban Development (HUD), provides housing subsidies and supportive services to

homeless families.

SEA also distributes funds from the Emergency Food & Shelter Program, the Emergency Shelter Grant (ESG) from the City of Houston and Harris County, and the Comprehensive Energy Assistance Program (CEAP).

ESG funds from Harris County are provided by the Harris County Community and Economic Development Department.

CEAP funding is provided by Sheltering Arms Senior Services.

Government funded grants

SHP.....	\$491,562
EFSP	
Rent.....	\$74,223
Food.....	\$24,895
ESG City.....	\$40,000
ESG County.....	\$100,000
CEAP.....	\$353,023
Total.....	\$1,083,703

Counseling Center

The mission of NAM's Counseling Center is to provide mental health services to families struggling with the stresses of day-to-day living.

In late 2001 the Family Violence Center (FVC) conducted a needs assessment among its clients and the results overwhelmingly supported the need for greater access to mental health services, especially for children and adolescents.

In March of 2004 and again in July 2006, NAM conducted an agency-wide needs assessment which further supported the

need for counseling services in the north-west Harris County area.

Few people will forget the hurricane season of 2005. Hurricanes Katrina and Rita drove more than 150,000 evacuees to the Houston area with as many as half expected to settle here permanently. In order to become productive and healthy, evacuees required assistance with a wide range of needs including counseling services. Prior to coming to Houston, many of our new neighbors were employed, housed, and independent members of their communities.

The hurricanes changed all of that.

Although active since late 2004, NAM's Counseling Center officially opened its doors in July 2006 and since then has continued to assist hurricane survivors and other community residents seeking assistance.

Services include individual and group counseling for adults, adolescents and children. The Center is also a clinical site for Sam Houston State University's Licensed Professional Counselors program.

Rotary Learning/Workforce Development Center

NAM's Rotary Learning/Workforce Development Center participants are looking for a chance at a better life.

Education is one of the basic tools with which NAM clients can implement their plan for a better tomorrow.

Individuals who seek a different direction for their lives can take the first steps by improving their job training or learning new skills.

NAM's Rotary Learning Center provides classes in English as a Second Language (ESL), General Educational Development (GED) test preparation, reading and literacy and American Civics.

Classes are open to all Houston residents and are offered free or at reduced cost.

For clients who do not have computer skills, the Center provides basic computer classes. The Center teaches clients who have never used a computer how to use the keyboard, the internet, email and word-processing software.

The Center helps students develop skills to increase their wage-earning potential so they can better support themselves and their families.

The Center offers English as a Second Language and Spanish classes for those



Employers interview prospective employees during one of the Workforce Development Center's Job Fairs at NAM. The Center has placed 240 clients in jobs and established partnerships with 236 employers.

who want to learn to speak, read, and write Spanish and English. The classes are self-paced and conducted via Rosetta Stone Software with the help of a classroom instructor.

The Center has provided 148 students with 15,392 hours of computer instruction.

The Workforce Development Program offers a comprehensive program for individuals who have barriers to employment.

The Center's goal is to provide a workforce development experience that helps clients obtain employment for a better quality of life.

The Center offers a menu of services including: a Job Club Center (resume

assistance, job leads, retention services), phone bank, fax/copy services, resource referrals, vocational training, and computer training.

Additionally, the Center provides its employer partners with pre-applicant screening, candidate interview preparations, free listings and job coaching.

In order to access Center services, clients must attend one of the weekly orientations which are offered from 9 a.m. to 10 a.m. on Mondays and Wednesdays or 1 p.m. to 3 p.m. on Wednesdays in the Workforce Development Program's fourth floor office.

Clients can be referred from other NAM programs and walk-ins are welcome. Clients may also call 281-885-4616 for information.

The Workforce Development Program is open from 8 a.m. to 5 p.m. Monday- Friday.

WD has served 387 clients and placed 240 individuals in jobs.

The program has partnered with 236 employers who are willing to accept applications and conduct interviews with potential employees from the program.

The WD staff has conducted 21 job fairs at NAM involving 64 employers during the 2005-2006 fiscal year.

Meals on Wheels Program

NAM's Meals on Wheels (MOW) home-delivered meals program extends NAM's services to those who are homebound because of illness or disability.

The provision of hot, well-balanced meals and other nutritional services to these individuals is intended to maintain or improve health, preserve and support independence and prevent premature or unnecessary institutionalization.

Last fiscal year, an average of 879 volunteers each month delivered 126,000 hot, nutritious meals throughout the year.

Qualifying individuals receive meals each weekday, and Saturday meals are provided to clients with the greatest need.

Drivers also deliver groceries once a month to qualifying needy seniors through NAM's Senior Food program. Drivers provide a link to the outside world for many homebound clients.

Many MOW clients have needs other than food and program coordinators refer those clients to the appropriate sources.

Seniors sometimes find themselves parenting their grandchildren who may be eligible for basic school supplies through the Back-to-School Project and age-appropriate gifts through the Holiday Project.

MOW is part of the Houston/Harris County Area Agency on Aging network of home nutrition providers and Interfaith Ministries for Greater Houston.

Volunteer drivers delivered an average of 470 meals to clients each weekday and 65 on Saturdays, up 16 percent from last year.

Volunteers recorded 1,759 hours delivering hot meals, frozen meals and additional groceries from NAM's Food Pantry each month. MOW drivers averaged 40 miles each trip.



Volunteers delivered more than 126,000 hot meals to homebound seniors and disabled individuals from NAM's main building and from Prince of Peace Catholic Community. Meals on Wheels drivers often are the only link some clients have with the outside world.

Fifty Plus Senior Center

NAM's Senior Center offer a comprehensive array of services to seniors in north and northwest Harris County.

The Fifty Plus program is for active seniors and offers opportunities for socialization, education and wellness to anyone age 50 and above.

The program served an average of 325 seniors each month, up 8 percent from last year.

The senior center offers activities such as exercise and line dancing classes, yoga classes, day trips, bridge and other card games, a game room and puzzles, bingo, craft groups, monthly speakers, and a variety of other classes including painting. Many Fifty Plus members also volunteer at NAM.

Senior Wheels helps our senior neighbors who no longer drive with transportation to medical appointments and shopping, thanks to volunteer drivers.

Senior Wheels grew 46 percent over last year in providing roundtrip transportation for qualifying seniors.

Volunteer drivers provided 702 hours of time driving the Fifty Plus bus. With additional volunteer drivers, the program will continue to grow.

Majestic Truffles and Fine Candies, the business Fifty Plus members started, has

continued to prosper and raise funds for senior programming.

Volunteers make the candy on site and have added new items to their product list.

The candy has become a popular gift item for holidays, special occasions and weddings.

Flavors now include Amaretto, Bailey's Irish Creme, Kahlua, Rocky Road, cherry, cinnamon, orange, mint, raspberry, and Belgian chocolate.



Fifty Plus membership continues to grow with participants from more than 35 ZIP codes. Clockwise from upper left, the program offers a number of different exercise classes. Majestic Truffles volunteers sell their candy from a kiosk at Willowbrook Mall. The bi-monthly parties hosted by the Cypress-Woodlands Junior Forum remain popular with members, and Fifty Plus wouldn't be the same without bingo. The program needs additional volunteer drivers so more seniors can attend activities.



The Resale Shops

NAM's Resale Shops are essential to NAM's success and revenue from the three stores accounts for more than 14 percent of NAM's operating budget.

Resale shop sales generated more than \$1,492,000 during fiscal year 2005-2006, up from \$1,230,000 the previous year.

NAM has three resale shops: Second Chance Resale Shop at 2580 FM 1960 West, the Corner Resale Shop in the NAM building lobby at 15555 Kuykendahl, and the NAM Resale Shop at 12970 Willowchase (FM 1960 and Highway 249).

Many of our neighbors don't know or care where their old recliner goes after NAM picks



Clients from NAM's Workforce Development Program model clothes from the resale shops that were low priced and appropriate for job interviews.



Students from the University of Wisconsin volunteered at Second Chance Resale Shop. NAM often gets volunteers from out of state who are interested in community service.

it up, or where last year's dresses and the kids' outgrown blue jeans go once they are dropped off at NAM's resale shops or main offices.

But, whether they know it or not, their unneeded clothing, furniture and household items make possible many of the services that NAM provides.

Programs such as Assistance, IHN and the Family Violence Center issue vouchers to their clients who then redeem those vouchers for donated goods, free of charge. These items help individuals establish new households.

These are the "things" which play a big part in getting families back on track. NAM programs issued vouchers for resale shop items valued at nearly \$164,000 in the last fiscal year, up from \$121,000 the prior year.

Another way donations provide a second chance is through their sale to the public at great prices. The sale of gently used items not only helps low to moderate income families get more for less, but also provides NAM with its single largest source of revenue.

Those dollars go to pay NAM's operating expenses and salaries so that nearly 87 cents of each dollar donated can be directed toward helping someone in need.

NAM's resale shops – where good buys do good deeds.



These shoppers are focused on the jewelry cases at NAM Resale Shop. The store increased its customer traffic by more than 1,000 people each month over last year.

Statement of Financial Position - *For the Year Ended Sept. 30, 2006*

Materials presented on these two pages provide a comprehensive summary of the financial activities for Northwest Assistance Ministries during the periods indicated.

For information, contact NAM's Accounting Office from 8 a.m. to 5p.m. Monday through Friday at 281-885-4555.



Employees from Shell, top, and Hewlett Packard regularly volunteer at NAM to help with a variety of projects. NAM is fortunate to have numerous business Community Partners who provide much needed support. Participants say they find the projects personally rewarding and good team-building exercises.

Northwest Assistance Ministries Statement of Financial Position As of September 30, 2006 (unaudited)

	Operating	Asset Mgt	Building	Total
Assets				
Current Assets				
Cash In Banks	170,879	0	0	170,879
Petty Cash	1,650	0	0	1,650
Investment - Short Term	0	532,355	0	532,355
Receivables - General,Net	203,749	0	0	203,749
Receivables - Gift Cert	9,959	0	0	9,959
Inventory	340,105	0	0	340,105
Prepaid Expenses	42,393	0	0	42,393
Total Current Assets	768,734	532,355	0	1,301,090
Plant, Property & Equipment				
Building & Improvements	3,473	0	2,733,091	2,736,564
Office Furniture & Equip	96,568	0	0	96,568
Land	0	0	439,000	439,000
Net Plant, Property & Equipment	100,041	0	3,172,091	3,272,132
Other Assets & LT Investments				
Investments - Long Term	0	9,852	0	9,852
Receivables - Long Term	0	0	0	0
Total Other Assets & LT Investments	0	9,852	0	9,852
Total Assets	868,775	542,207	3,172,091	4,583,073
Liabilities & Fund Balance				
Liabilities				
Accounts Payable	104,942	0	0	104,942
Accrued Compensation	46,048	0	0	46,048
Accrued Liabilities	28,054	0	0	28,054
Deferred Proceeds	341,964	0	0	341,964
Line of Credit - Bank of America	400,000	0	0	400,000
Notes Payable - Current	0	0	48,626	48,626
Notes Payable - L/T	0	0	1,179,350	1,179,350
L/T Operating Reserve	0	0	0	0
Due to NAM Endowment	0	92,810	0	92,810
Total Liabilities	921,009	92,810	1,227,976	2,241,794
Fund Balance				
Intracompany	708,159	(343,214)	(364,944)	0
Prior Fund Balance	(115,402)	792,612	2,309,060	2,986,270
Net Surplus/(Deficit)	(644,991)	0	0	(644,991)
Total Fund Balance	(52,234)	449,398	1,944,116	2,341,279
Total Liabilities & Fund Balance	868,775	542,207	3,172,091	4,583,073

Statement of Activities - For the Year Ended Sept. 30, 2006



NAM's Building Maintenance Endowment Board's annual golf tournament, above, jumpstarted fund-raising efforts to fund the Weinberg Foundation matching grant. The tournament and the Grand Slam Roast and Toast of golf legend Jackie Burke, below, put the end within reach to raise \$500,000. Once the goal is reached, the endowment will have \$1 million, and interest income will help fund future building maintenance.



Northwest Assistance Ministries Consolidated Statement of Activities - Budget Comparison For the Twelve Months Ended September 30, 2006 (unaudited)

	Month			Year to Date		
	Actual	Budget	Variance	Actual	Budget	Variance
Proceeds						
Individuals	52,382	117,279	(64,897)	768,970	1,107,147	(338,177)
Congregations	15,415	23,971	(8,556)	197,101	298,148	(101,047)
Corporations	86	59,045	(58,959)	318,239	603,205	(284,966)
Community & Civic Groups	(102,842)	1,225	(104,067)	62,482	33,975	28,507
Foundations	(18,345)	75,025	(93,370)	1,009,854	928,500	81,354
Fundraisers	1,058	833	225	13,571	11,600	1,971
Fee Income	6,438	44,674	(38,236)	410,780	498,615	(87,835)
In-Kind Contributions	140,424	170,373	(29,949)	3,942,164	2,601,301	1,340,863
Government Grants	118,892	66,828	52,064	1,053,928	1,024,352	29,576
Sales	111,495	129,447	(17,952)	1,412,598	1,556,569	(143,971)
Rent & Miscellaneous Income	5,041	3,910	1,131	122,531	108,101	14,430
Nam Endowment Distribution	2,500	2,500	0	10,000	10,000	0
Operating Reserve	95,833	(4,167)	100,000	50,000	(50,000)	100,000
Total Proceeds	428,377	690,943	(262,566)	9,392,218	8,731,513	660,705
Expenses						
Salaries & Wages	295,067	217,648	(77,419)	2,550,061	2,627,911	77,850
Volunteer Hours	68,448	86,566	18,118	917,451	1,055,883	138,432
Fringe Benefits	66,886	45,059	(21,827)	577,357	541,014	(36,343)
Employee Related Expenses	7,218	3,370	(3,848)	34,588	49,063	14,475
In-Kind Contributions	34,470	84,512	50,042	2,991,948	1,545,416	(1,446,532)
Assistance - Food	(4,353)	13,851	18,204	142,126	134,348	(7,778)
Assistance - Shelter	62,417	42,865	(19,552)	573,998	542,357	(31,641)
Assistance - Clothing	10,782	2,594	(8,188)	106,777	79,840	(26,937)
Assistance - Medical	40,229	23,403	(16,826)	295,216	286,414	(8,802)
Assistance - Transportation	6,295	3,711	(2,584)	176,836	45,460	(131,376)
Assistance - Legal & Identification	120	1,092	972	1,502	33,273	11,771
Assistance - Education Services	1,734	3,290	1,556	62,043	55,580	(6,463)
Office Equipment & Supplies	(15,463)	6,481	21,944	40,729	76,561	35,832
Vehicle Operating Expenses	2,836	5,812	2,976	50,013	69,899	19,886
Repair & Maintenance	3,527	7,075	3,548	78,420	81,842	3,422
Postage & Freight	4,191	4,570	379	38,099	76,987	38,888
Utilities & Building Cost	35,248	23,120	(12,128)	358,915	278,007	(80,908)
Rental Expense	19,190	19,774	584	227,378	238,386	11,008
Purchase Services	14,669	12,584	(2,085)	218,955	209,491	(9,464)
Taxes & Licenses	(720)	2,105	2,825	20,571	29,572	9,001
Communications	2,788	3,658	870	51,574	44,082	(7,492)
Depreciation & Amortization	19,527	15,407	(4,120)	164,834	184,882	20,048
Public Relations	16,037	24,295	8,258	136,765	262,860	126,095
Insurance	8,493	7,515	(978)	80,268	86,494	6,226
Interest Expense	7,397	6,370	(1,027)	98,197	76,440	(21,757)
Miscellaneous Expense	5,833	4,285	(1,548)	42,588	39,451	(3,137)
Total Expenses	712,446	671,012	(41,434)	10,037,209	8,731,513	(1,305,696)
NET SURPLUS/(DEFICIT)	(284,069)	19,931	(304,000)	(644,991)	0	(644,991)

Jeans & Jewels...A Texas Size Party

The seventh Jeans & Jewels...A Texas Size Party raised more than \$380,000 for Northwest Assistance Ministries' programs that provide food, medical access, school supplies, education and assistance to individuals and families in need throughout the area.

More than 800 community leaders, volunteers and supporters gathered at The Wyndham Greenspoint Hotel for dinner and dancing and live and silent auctions.

Ron and Karla Hickman and Fred and Susan Caldwell chaired the Jeans & Jewels

Volunteers donate time

Nearly 2,000 volunteers give their time and energy to Northwest Assistance Ministries, and NAM has an ongoing need for volunteers.

Volunteers help with a variety of activities including assisting staff with various office jobs, delivering hot lunches to homebound seniors, and stocking the food pantry shelves. For volunteer information, call 281-885-4609.

NAM offers tours

NAM offers guided tours of its four-story facility from 9 a.m. to 11 a.m. the first and third Thursday of each month, except in July and December.

Visitors watch a video and receive materials about NAM. The tour also serves as an orientation session for volunteers. To learn more, call 281-885-4605.

Committee, and the gala honored the 10 congregation's that founded NAM in 1983: Congregation Jewish Community North, Cypress Creek Christian Church, Hosanna Lutheran Church, John Wesley United Methodist Church, Kinsmen Lutheran Church, Klein United Methodist Church, Northwoods Presbyterian Church, Plymouth United Church (U.C.C.), St. Dunstan's Episcopal Church, and Wildewood Baptist Church.

The top sponsors were UHY Mann Frankfort Stein and Lipp Advisors; ABC Pest, Pool and Lawn Services; Houston Northwest Medical Center/The Tenet Foundation, Ultra Petroleum Corporation, the Caldwell Watson Real Estate Group, the Watson Family Foundation and Administaff.

Jeans & Jewels ticket, table and raffle sales throughout the summer help fund NAM programs during a traditionally slow time for donations.

The raffle featured a ladies diamond and sapphire necklace donated by John Wren of Shannon Fine Jewelry & Watches.

Event highlights included nine bidders who agreed to donate a total of \$33,000 to support NAM's Interfaith Hospitality Network, a program that helps homeless families become self-sufficient. Kim and Chuck Watson donated time at their vaca-



Co-chairs Ron & Karla Hickman and Susan & Fred Caldwell
tion home at Cabo San Lucas and the winning bid was \$26,000. Mentie Cochran .
The winning bid for the Mentie Cochran's quilt was \$7000.

Jeans & Jewels Honorees

2005 - NAM's 10 Founding Covenant Congregations

2004 - Kathy & John Carson

2003 - Teresa & Paul Mueller

2002 - Margie & Rick Crump

2001 - Jerry Eversole, Harris County Precinct 4 Commissioner

2000 - Anais Watsky

1999 - Jack N. Doherty, Robert K. Goodwin, & William F. Moyer

COVENANT CONGREGATIONS

Baha'i Faith of Northwest Harris County
 Bammel Church of Christ
 Champions Covenant Church
 Champions Ward: Klein Texas Stake of the Church
 of Jesus Christ of Latter-day Saints
 Christ the Good Shepherd Catholic Community
 Church of Champions
 Congregation Jewish Community North
 Cy-Fair Christian Church
 Cypress Creek Christian Church
 Cypress Trails United Methodist Church
 The Daily Bread - Church
 Faithbridge United Methodist Church
 Fallbrook Church
 Greenspoint Baptist Church
 Harvest Time Church
 Holy Comforter Episcopal Church

Hope Community Evangelical Covenant Church
 Hosanna Lutheran Church
 Immanuel United Church
 John Wesley United Methodist Church
 Kinsmen Lutheran Church
 Klein United Methodist Church
 Lakewood United Methodist Church
 New Beginnings Assembly of God Church
 New Life Christian Reformed Church
 Ninth Church of Christ, Scientist
 Northchase Community Church
 Northside Christian Church
 Northwest Bible Church
 Northwest Community Church
 NW Houston Seventh-Day Adventist Christian
 Church
 Northwoods Presbyterian Church

Plymouth United Church (U.C.C.)
 Prince of Peace Catholic Community
 Resurrection Lutheran Church
 St. Anthony the Great Orthodox Christian Church
 St. Dunstan's Episcopal Church
 St. Edward Catholic Community
 St. Ignatius Loyola Catholic Community
 St. James the Apostle Catholic Church
 St. Peter's Anglican Church
 St. Timothy Lutheran Church
 Spring Cypress Presbyterian Church
 Spring Woods United Methodist Church
 Trinity Lutheran Church
 Unity Church of North Houston
 Victory Christian Center
 Wildewood Baptist Church
 Windwood Presbyterian Church

NAM's Service Partners

Cypress-Woodlands Junior Forum
 Enrichment & Brotherhood Organization of Northwest
 Youth (E.B.O.N.Y.)
 Harris County Medical Society Alliance - North Branch
 Houston Association of Life Underwriters - North Branch
 Houston Intercontinental Kiwanis Club
 Junior Guild
 Junior League of North Harris County
 Kappa Alpha Theta Alumnae - Houston Northwest
 Chapter
 Metropolitan Business Alliance
 National Charity League (*Champions, Cypress Belles,
 Cypress Creek, Wildflower & Yellow Rose Chapters*)
 Rotary Club - Houston FM 1960
 Rotary Club of Northwest Houston Sunrise
 Rotary Club of Willowbrook

NAM Programs and Services

Assistance Office	281-583-5600	Second Chance Resale	281-880-9000
Children's Clinic	281-885-4630	Corner Resale Shop	281-885-4544
Development	281-885-4605	Fifty Plus Senior Services.....	281-885-4600
Donations Hotline	281-885-4545	Shelter & Energy Assistance....	281-885-4531
Family Violence Center...281-885-4673		Workforce Development.....	281-885-4506
Interfaith Hospitality Network.....	281-885-4567	Other agencies at NAM	
Meals on Wheels.....	281-885-4622	Harris County Social Services...281-885-4591	
NAM Counseling Ctr.....	281-885-4537	Harris County Hospital District.281-587-8596	
Rotary Learning Center...281-885-4616		Even Start.....	281-586-1888
NAM Resale Shop.....	281-897-8952		

